

SEEKRUN·SMART SPORT HARDWARE

APP Operation instruction

This is a smart control App designed for SEEKRUN wireless smart dropper seatposts, allowing you to easily monitor seatpost status and personalize your riding experience. It is suitable for various scenarios including mountain bikes, gravel bikes, and more. To ensure correct and safe use of this App, please read this manual carefully before operation. For any questions, contact our official email for support.

I. APP Overview

1.1 Core Functions

Basic Functions

Check the seatpost battery level in real time: Accurately monitor the seatpost battery level, receive early warnings of low battery, and avoid running out of power mid-ride.

Ride Data Recording: Automatically record seatpost operation data for reviewing habits and optimizing rhythm.

Maintenance Reminders: Intelligently tracks seatpost usage time and sends timely maintenance reminders to extend the product's life cycles.

Transport Mode: Lock the seatpost with a single button press to prevent accidental lifting during transport or storage, reducing power consumption while ensuring equipment safety.

AES Electronic Anti-Theft System: Uses encryption technology to lock the seatpost, enhancing bicycle security.

OTA Firmware Update & Bug Fixes

Customization Settings

Custom Shutdown Time: Set the automatic sleep duration for the seatpost based on your usage habits to optimize battery life.

Custom Seatpost Travel: Adjust the seatpost travel to suit different heights and riding styles.

Custom Button Sensitivity: Adjust the response time of the control buttons to suit different operating styles.

1.2 Compatible Devices

This app is designed exclusively for the S8 series of wireless seatpost manufactured by our company. It is not compatible with other series of seatpost. Please do not attempt to pair it with incompatible devices, as this may result in damage to the device or cause the app to malfunction.

1.3 Operating environment

·Mobile OS: iOS 12.0 or above / Android 8.0 or above;

·Hardware: Bluetooth 5.0 or higher (for stable connection);

·Others: At least 100MB storage; network (WiFi / mobile data) required for firmware updates and ride data sync.

II. APP Installation

Installation Steps

1. iOS Users: Open App Store, search for "SEEKRUN", tap Get to install;

2. Android Users: Open Google Play, search for "SEEKRUN", and tap Install to download;

3. After installation, the APP icon will appear on your home screen. Tap the icon to launch.

III. Usage Procedure

3.1 Product Registration & User Login

SEEKRUN

Welcome!
Tap to register as a member.

Register Product

Username

Code

Forgot Username / Code

-- Total Times

--H Total Duration

uses remaining for your dropper before maintenance.

Completed

History

1

Enter the SN code manually

2

Registered!

SN: PH62002349125
Time: 2023/11/19

Username: SEEKRUN001
Code: 20130455
Hi there!
We've automatically created a username and security code for you.
Please save and remember it.
You can later log in to the app with your username and security code.

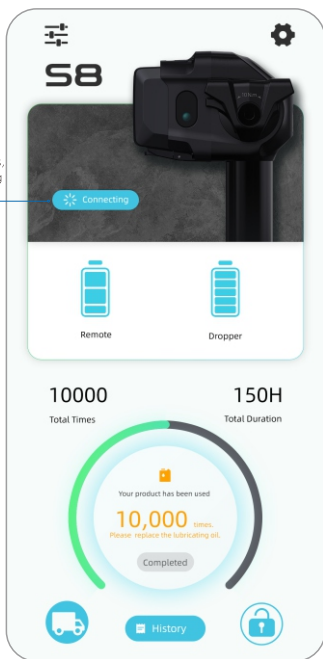
User Login

Username & Security Code recovery details are provided in the 'FAQ & Solutions' section

Please scan the QR code on the seatpost or directly enter the seatpost SN code
Note: One seatpost can only be bound to one account

3.2 Connect the Device

Connect the device
If the connection fails,
please try connecting
to the product again



3.3 Introduction to the Connected Device Main Page

The screenshot displays the main page of a mobile application for a seatpost. At the top, there are two menu icons: a list icon for 'Customization Settings' and a gear icon for 'General Settings'. The central area features a large image of the seatpost with the model number 'S8' and a Bluetooth symbol. Below this, two circular progress indicators show 'Last Usage Time' as 4.5 H and 'Last Usage Count' as 20 Times. The bottom section includes a 'Remote Battery Indicator' with three battery icons, a 'Seatpost Battery Indicator' with five battery icons, and a large circular gauge showing '10000 Total Times' and '150H Total Duration'. A central notification states 'Your product has been used 10,000 times. Please replace the lubricating oil.' and a 'Completed' button is visible. At the bottom, there are three icons: a truck for 'Enable Transport Mode', a 'History' button, and a lock for 'Anti-Theft Mode'.

Customization Settings

General Settings

Last Usage Time
Note: Each power-off / seatpost shutdown counts as one timing cycle

Last Usage Count
Note: Each power-off / seatpost shutdown counts as one cycle

Remote Battery Indicator

Remote Battery Level

Seatpost Battery Indicator

Seatpost Battery Level

Total Seatpost Adjustment Counts
Note: This data cannot be cleared

Usage Counts Since Last Maintenance

Maintenance Reset:
Note: Press and hold for 2~3 seconds to reset. After reset, the service cycle will restart

Enable Transport Mode:
One-click lock to prevent accidental lifting during transportation or storage, reduce power consumption and protect device safety

Disable Transport Mode:
Tap the button in the APP / Remove and reinstall the seatpost battery manually

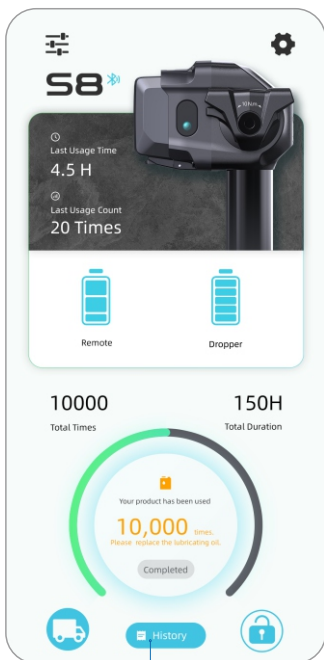
History Data:

1. Records the latest 20 usage durations and adjustment counts
2. Records maintenance counts

Anti-Theft Mode:
(AES-128 Encryption/Decryption)
Lock -- Program locked
Unlock -- Program unlocked

Total Seatpost Usage Duration
Note: This data cannot be cleared

3.3 Introduction to the Connected Device Main Page



< History

Usage | Maintenance

2025/10	Duration (H)	Count
18	16.5	16
19	16.5	16
20	16.5	16

Show only the latest 20 records.

< History

Usage | Maintenance

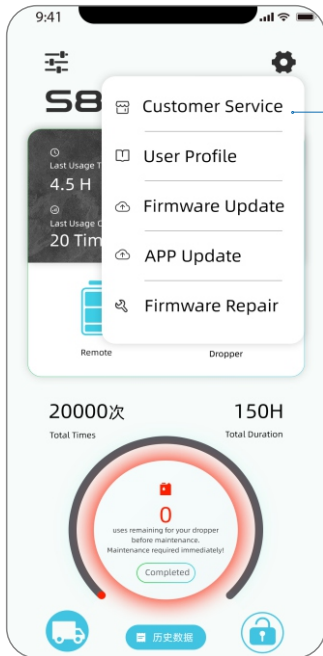
1	2025/10/01	Maintained
2	2025/11/25	Maintained
3	2025/11/25	Maintained

No more.

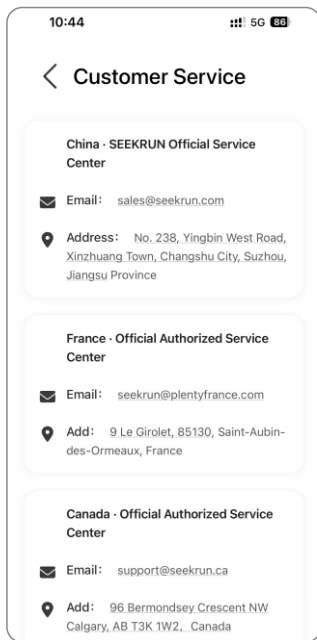
History Data:

1. Records the latest 20 usage durations and adjustment counts (Each power-off / seatpost shutdown counts as one timing cycle)
2. Records Maintenance counts

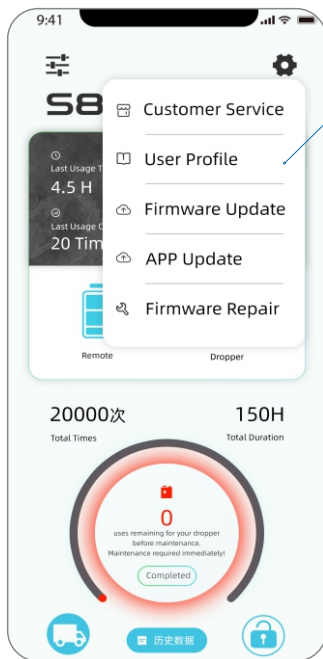
3.4 General Settings Introduction



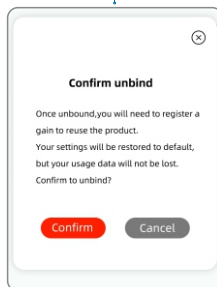
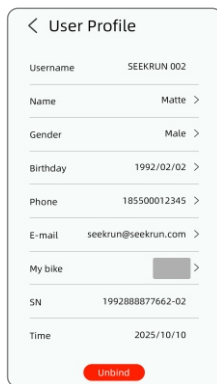
Customer Service
Users may contact us or after-sales support via the following methods



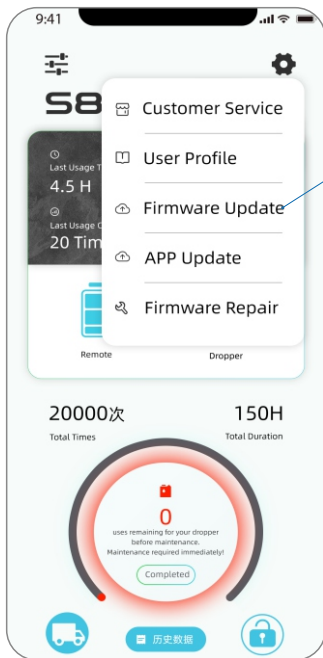
3.4 General Settings Introduction



User Profile
Username and security code are generated automatically after registration
Note: No personal user information will be collected during registration



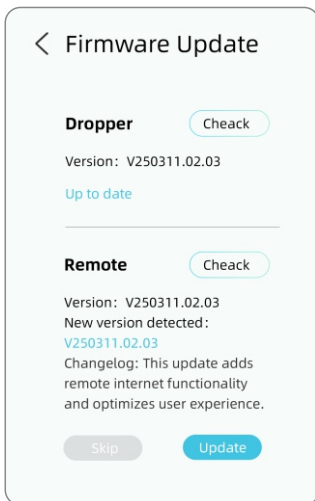
3.4 General Settings Introduction



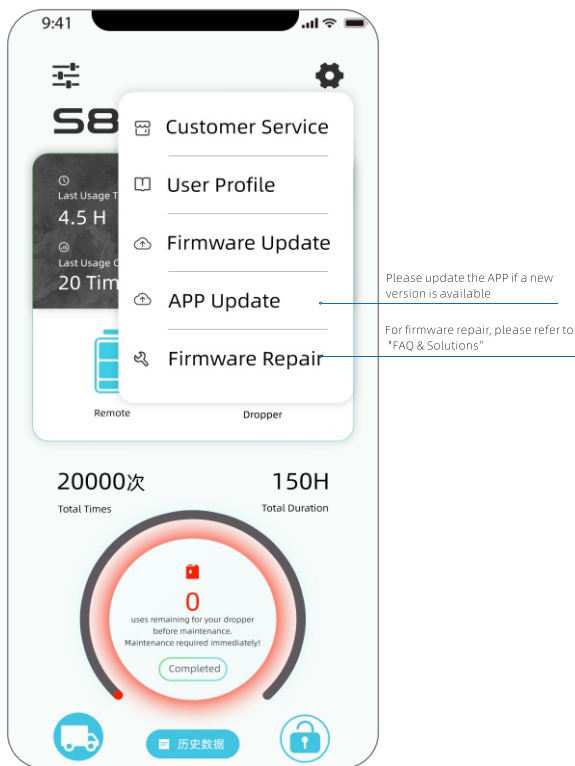
Firmware Update APP

The APP automatically detects versions. Firmware updates can be performed for the seatpost and remote separately.

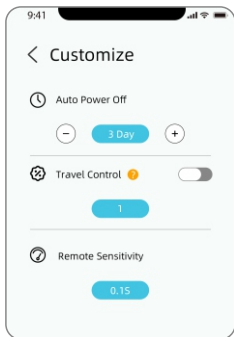
Note: Before updating, ensure the seatpost and remote have sufficient battery power. Do NOT power off or disconnect Bluetooth during the update, as this may cause OTA update failure and result in seatpost malfunction.



3.4 General Settings Introduction



3.5 Customization Settings Introduction



Customization Settings (Please tap 'Confirm' after setting parameters):

Seatpost Auto power off Time

Default auto power off time: 3 days

Adjustable range: 1-7 days, user-definable based on usage habits

Function description: The system powers off automatically after the set time to reduce power consumption

Seatpost Travel Control

Default control mode: Remote follow control (press to activate, release to stop; no hold function)

Adjustable levels: 1-6 levels; one-click (single tap) travel control available

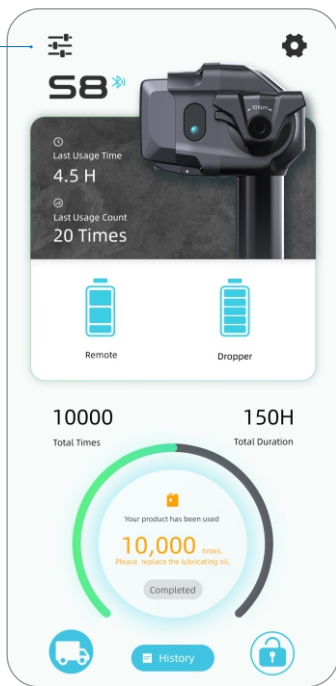
Function description: Single tap the remote (button sensitivity adjustable), the seatpost automatically rises to the travel position of the selected level

Remote Sensitivity

Default value: 0s (instant valve control, no delay)

Sensitivity levels: 0.12s, 0.14s, 0.16s, 0.18s, 0.20s

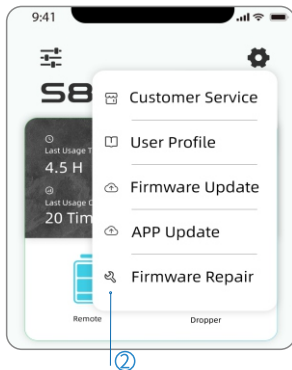
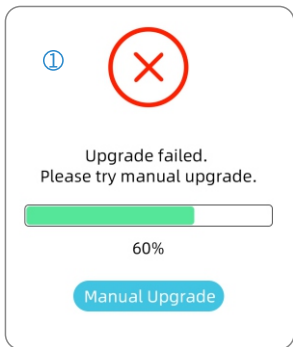
Function description: Single tap within the set time triggers travel control. Users can adjust sensitivity to match their tapping speed



IV. FAQ & Solutions

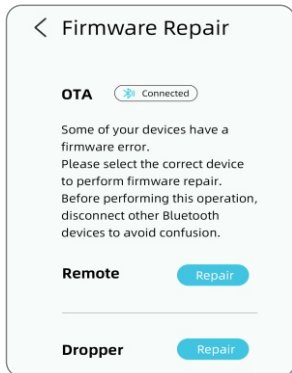
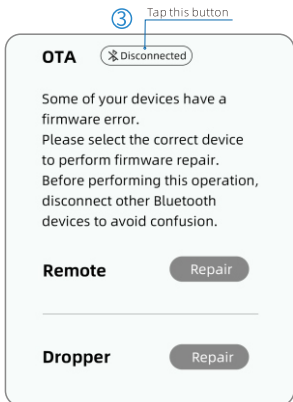
4.1 OTA Update Failure & Solutions

Solutions for OTA update failure caused by insufficient battery, power interruption, or Bluetooth disconnection during seatpost / remote upgrade



Select the firmware to be repaired

- ④ Important Note: Please confirm the target firmware before repair. Incorrect firmware may cause the seatpost to malfunction.



4.2 User ID & Security Code Recovery

If you need to transfer your account when changing devices, please use the following method to recover your User ID & Security Code.



SEEKRUN

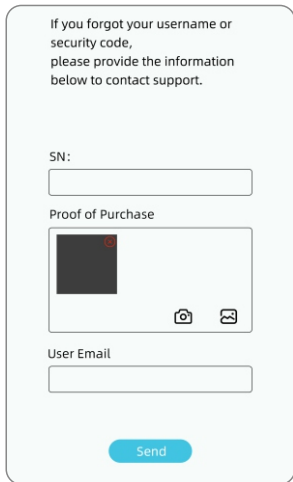
Welcome!
Tap to register as a member.

Register Product

Username

Code

①



If you forgot your username or security code, please provide the information below to contact support.

SN:

Proof of Purchase

- ② Fill in the required information and submit. We will process your request immediately upon receiving the email and reply to your mailbox.

SEEKRUN SEEKMORE



If after-sales service is required,
or send an email to: service@seekrun.com

Produced by Suzhou Seekrun Technology Co., Ltd.

ADD: No.238, Yingbin West Road, Xinzhuang
Town, Changshu, Suzhou, Jiangsu, China
Postal Code: 215562

www.seekrun.com